

WELLBEING PRACTICES at the Quinault River Inn

We are pleased to welcome you to the Quinault River Inn. Be certain that protecting the health of our guests and staff guides us during this difficult time. Daily cleaning, sanitization and health and safety procedures have been implemented as follows:

To ensure a healthy and safe facility, the QRI acts on recommendations by the WHO, CDC and local health agencies' for operational guidance.

FRONT DESK

- Face-masks are required on property by all staff and guests when 6' social distancing cannot be maintained and when accessing the office at check-in.
- We request payment on your day of arrival by calling our front desk and submitting your credit card information. We will have paperwork and keys at your ready.
- The counter is sanitized after every guest interaction.
- A shield has been installed for guest and staff safety.
- Room keys are sanitized using approved disinfectant.
- Our no charge cancellation policy has been changed to 24 hours prior to 3pm on your day of arrival.

PROPERTY WIDE

- The health of our staff is being monitored with wellbeing check-ins daily.
- Hand sanitizer is available at the front desk for use at check-in.
- Office door handles are sanitized regularly throughout the day.
- All deck area seating and tables are cleaned and sanitized on a regular basis.
- Rooms are left vacant following cleaning and remain open to direct, outside ventilation for several hours.
- The Fitness Center and Guest Services common areas are closed.

GUEST ROOMS

- Washable blankets and triple sheeting have replaced bedspreads.
- Individually wrapped paper and plastic cups are provided. Coffee machines are cleaned and sanitized after every guest.
- Guest Directory has been replaced with a covered information sheet that is sanitized prior to next guest check-in.
- Extra towels and pillows, area brochures and books, etc. have been removed from all rooms. Specific needs and requests will be honored.
- Guest room air filters are on a rotating schedule for cleaning.

HOUSEKEEPING

- CDC approved products are used in the cleaning process to sanitize high touch areas, including doorknobs, curtain pulls, window mechanisms, light and lamp switches & TV/HVAC remotes, alarm clocks, bathroom fixtures and countertops and all furniture surfaces. Disinfectant is used throughout the room, as recommended.
- Housekeeping services provided upon request only. Choose Minimal Service or Do Not Disturb.
Minimal Service – Staff will enter your room to remove trash and replenish coffee and towels.
Do Not Disturb – Staff will not disturb your stay with housekeeping services.

Be mindful of yourself and others with your behaviors!

- If you are sick, stay home.
- Wash your hands often, don't touch your face and cover sneezes.
- Maintain 6' of physical distance *always*. Think of others!

Whether you need quality and safe lodging now or in the future, we want you to know that everyone's wellbeing is our first priority. Thank you in advance for putting your trust in us. We look forward to serving you.

Jim and Angela Sowards, QRI Management
Pete & Barb Bailey, QRI Owners