

## **WELLBEING PRACTICES at the Quinault River Inn**

*We are pleased to welcome you to the Quinault River Inn. Be certain that protecting the health of our guests and staff guides us during this difficult time. Daily cleaning, sanitization and health and safety procedures have been implemented as follows:*

### **To ensure a healthy and safe facility, the QRI acts on recommendations by the WHO, CDC and local health agencies' for operational guidance.**

#### **FRONT DESK**

- Face-masks are required on property by all staff and guests when 6' social distancing cannot be maintained and whenever accessing the office.
- We provide contactless check-in. You will be notified at least one day in advance of your arrival date your room assignment and check-in instructions. On your arrival date, the office will charge the credit card on file with your reservation for the full amount of your stay. An email noting payment will be sent to the email on file.
- The office counter is regularly sanitized.
- A shield has been installed for guest and staff safety.
- Room keys are sanitized using approved disinfectant.
- Our no charge cancellation policy is 72 hours prior to 3pm on your day of arrival.

#### **PROPERTY WIDE**

- Our staff are fully vaccinated. The health of our staff is being monitored with wellbeing check-ins regularly.
- Hand sanitizer is available at the front desk for guest use.
- Office door handles are sanitized regularly throughout the day.
- All deck area seating and tables are cleaned and sanitized on a regular basis.
- Rooms are left opened during the cleaning process for direct, outside ventilation for several hours.
- Our guest service area is now open. The area is cleaned on a regular basis and disinfectant wipes provided for use by guests in wiping down shared appliances after individual use.
- The Fitness Center is closed.

#### **GUEST ROOMS**

- Washable blankets and decorative top sheets/coverlets have replaced bedspreads.
- Individually wrapped paper and plastic cups are provided. Coffee machines are cleaned and sanitized after every guest.
- Guest Directory has been replaced with a covered information sheet that is sanitized prior to next guest check-in.
- Extra towels and pillows, area brochures and books, etc. have been removed from all rooms. Specific needs and requests will be honored.
- Guest room air filters are on a rotating schedule for cleaning.

#### **HOUSEKEEPING**

- CDC approved products are used in the cleaning process to sanitize high touch areas, including doorknobs, curtain pulls, window mechanisms, light and lamp switches & TV/HVAC remotes, alarm clocks, bathroom fixtures and countertops and all furniture surfaces. Disinfectant is used throughout the room, as recommended.
- Housekeeping services provided upon request only. Choose Minimal Service or Do Not Disturb.

Minimal Service – Staff will enter your room to remove trash and replenish coffee and towels.

Do Not Disturb – Staff will not disturb your stay with housekeeping services.

***Be mindful of yourself and others with your behaviors!***

- If you are sick, stay home.
- Wash your hands often, don't touch your face and cover sneezes.
- Maintain 6' of physical distance *whenever possible* in consideration of others.
- Wear a mask in public areas and when 6' physical distancing cannot occur.
- If not vaccinated, please consider doing so!

*Whether you need quality and safe lodging now or in the future, we want you to know that everyone's wellbeing is our first priority. Thank you in advance for putting your trust in us. We look forward to serving you.*

***Jim and Angela Sowards, QRI Management***

***Pete & Barb Bailey, QRI Owners***